2024 Application for Small Employer Coverage

Instructions:

Thank you for applying for coverage from Independence Blue Cross. Follow the instructions below to complete your application.

- 1. Carefully review and complete each section by printing clearly in <u>black ink</u>.
- 2. Provide information about your spouse, domestic partner, and dependents if they are also applying for coverage (Section C). If you need additional space, please complete an additional application and mail it along with your primary application.

Important: You must include a Relationship Code (listed at the bottom of page 5) to indicate your relationship to each person covered under the Plan.

- 3. Before signing your application, please carefully read the Declarations and Conditions of Enrollment (Section I) on page 11. Once you have completed and signed your application, be sure to make a copy for your records.
- 4. Your Group Administrator must complete the box on page 3 before your application can be processed. Applications can be mailed to:

Independence Blue Cross P.O. Box 8240 Philadelphia, PA 19101

The collection of Race, Ethnicity, and Language data is confidential and voluntary. We are collecting this information as part of our efforts to support equitable, whole-person coverage. This data may be analyzed by our data analysts to support equitable, whole-person health initiatives. For information regarding the Plan's policies and procedures for managing access to and use of race/ethnicity, and language data, including: controls for physical and electronic access to the data, permissible use of the data, as well as impermissible use of the data, please refer to the Notice of Privacy Practices at https://www.ibx.com/privacy-policy.

If you have any questions or need help completing this application, contact Independence Blue Cross at 1-800-ASK-BLUE (1-800-275-2583) (TTY:711), Monday through Friday, between 8 a.m. and 6 p.m. Brokers and small group employers should call 1-866-272-9684 (TTY:711), Monday through Friday, 8:30 a.m. to 5 p.m., with any questions. Thank you for taking the time to complete your application. We look forward to having you as a member of the Independence Blue Cross family!





For employer Group Administrator to complete (mandatory).
Group Name:
Member Effective Date:
Group # (medical):
Group # (dental):
Group # (vision):
Group Administrator signature:

Application/Change form for Small Employer Coverage

Keystone Health Plan East (KHPE) HMO Plans and QCC Insurance Company PPO Plans*

Thank you for choosing Independence Blue Cross. In order to process your application as quickly as possible, please refer to the instructions on page 1 and provide the information requested.

SECTION A — Plan Selections

Type of coverage	Change	Reason for application	Other change
Employee only Employee and child Employee and children Employee and spouse or	Address Last name Primary care office Rehire	Add spouse/domestic partner Add a dependent Delete a dependent Other	COBRA Effective date: (mm/dd/yy)/
domestic partner Family	Primary dental office	Life event date: (mm/dd/yy)	Effective date of coverage: / / mm dd yy

Choice of Plan		
Keystone Health Plan East Plans:1	Personal Choice PPO Plans: 1	Medicare Supplemental plan:
HMO Platinum Preferred \$10/\$20/\$200	Platinum Preferred \$10/\$20/\$150	MedigapSecurity
HMO Platinum Preferred \$20/\$40/\$250	Platinum Preferred \$10/\$20/\$200	
HMO Platinum Preferred \$25/\$50/\$400	Platinum Preferred \$20/\$40/\$250	Vision:
HMO Platinum Preferred \$5/\$15/\$500	Gold Preferred \$40/\$80/\$500	
HMO Gold Preferred \$40/\$80/\$650	Gold Preferred \$40/\$80/\$600	
HMO Gold Proactive	Gold Classic \$1,500/\$20/\$40/80%	Dental plans:
HMO Gold Proactive Value	Gold Classic \$2,500/\$40/\$80/100%	11840 8 DD00
HMO Gold Classic \$1,500/\$30/\$60/90%	Silver Secure \$4,750/\$40/\$80/\$600	HMO & DPOS
HMO Gold Classic \$2,500/\$40/\$80/100%	Silver Classic \$5,000/\$50/\$100/90%	Adult Managed Dental Care ²
HMO Silver Classic \$4,750/\$40/\$80/70%	Silver Classic \$3,800/\$40/\$80/70%	
HMO Silver Secure \$5,000/\$50/\$100/\$600	Platinum HSA-50 \$1,800/100%	PPO/HSA/HRA/HMO & DPOS
HMO Silver Classic \$3,750/\$40/\$80/50%	Gold HSA-25 \$2,400/\$25/\$50/90%	Preferred Family PP0
HMO Silver Proactive	Gold HSA-0 \$2,200/100%	Premier Family PP0
HMO Silver Proactive Value	Silver HSA-0 \$4,400/100%	Deluxe Family PP0
HMO Bronze Essential \$7,500/\$70/\$140/\$700	Silver HSA-0 \$2,400/70%	Adult Preventive PPO
DPOS Platinum Preferred \$10/\$20/\$200	Silver HSA-0 \$3,600/90%	Adult Preferred PPO
DPOS Platinum Preferred \$20/\$40/\$250	Bronze HSA-0 \$5,600/50%	Adult Premier PP0
DPOS Gold Preferred \$40/\$80/\$650	Bronze HSA-0 \$8,000/100%	
DPOS Gold Classic \$1,500/\$30/\$60/90%	Gold HRA-20 \$4,000/100%	
DPOS Silver Classic \$3,750/\$40/\$80/50%	Personal Choice EPO Plans: 1	
	Silver HSA-0 \$3,000/80%	

^{*}The Keystone Health Plan East HMO/DPOS Plans are underwritten by Keystone Health Plan East. PPO Plans are underwritten by QCC Insurance Company.

 $^{^{\}rm 1}$ Includes prescription drug, pediatric and adult vision, and pediatric dental benefits.

² Managed Dental Care is available for HMO and DPOS Plans only. This plan requires the selection of a Primary Dental Office (PDO) from the Plan's dental HMO network. The Member's PDO provides routine care and arranges or provides most other Dentally Necessary services. Except for emergency services, benefits are covered only when provided or properly referred by the Member's PDO. The manner of accessing benefits through the PDO is made clear in the terms of the Group Contract and Certificate of Coverage.



SECTION B — Primary Applicant Information

Primary applicant name: L			Socia	l Security	Number					
Employer name			Birth date (mm/dd/yy)	Age	Sex assigned at birth:					
			/		M	F	Intersex			
Racial Identity (select all t	:hat apply)*									
American Indian or Ala	aska Native	Asian	Black or African Ame	erican						
Native Hawaiian or Oth	ner Pacific Islander	White	Unknown							
Other		Prefer not to answ	ver							
Ethnic Identity										
Hispanic/Latino	Non-F	Hispanic/Latino	Other							
Unknown	Prefe	r not to answer								
Preferred Language										
English	Spani	sh	Chinese							
Italian	Portu	guese	Other							
Prefer not to answer										
Cultural Identity (Select u	p to 5)									
Cherokee	Asian Indian	African	Guamanian or Chamorro	English	1	Cuban				
Nanticoke Lenni-Lenape	Chinese	Haitian	Micronesian	German		Dominio (Domini	can ican Republic)			
Navajo	Filipino	Jamaican	Native Hawaiian	Irish		Guatem	alan			
Powhatan Renape Nation	Korean	Nigerian	Polynesian	Italian		Italian		Mexicar	ı	
Ramapough Lenape Indian Nation	Vietnamese	West Indian	Samoan	Polish		Puerto I	Rican			
Other	Prefer not to ans	wer								
Primary care office/ PCP name [†]			Primary care physician office ID# (HMO ID#)†							
Current patent of PCP?†			Primary dental office ID# (Managed Dental Care only)†							
Yes No										

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Form # 17000 Rev. 1.24



^{*}The information regarding demographic factors: (1) will be maintained as private; (2) may not be used by the insurer for eligibility determinations, underwriting, or rating purposes; and (3) the insurer will not deny an application based on the applicant's refusal to answer the questions related to demographic data. †A primary care physician (PCP) office/provider ID number is required for all HMO/DPOS medical plans. A primary dental office (PDO)/provider ID selection is not required with your application but must be selected prior to receiving treatment. Use our website www.ibx.com/providerfinder to find a PCP or PDO provider. This plan requires the selection of a Primary Dental Office (PDO) from the Plan's dental HMO network. The Member's PDO provides routine care and arranges or provides most other Dentally Necessary services. Except for emergency services, benefits are covered only when provided or properly referred by the Member's PDO. The manner of accessing benefits through the PDO is made clear in the terms of the Group Contract and Certificate of Coverage. You can also called 1-800-ASK-BLUE (1-800-275-2583)(TTY:711) to request a PCP or PD0 directory (for HM0/DP0S Plans only).

SECTION C — Family Information (if applying)*

Spouse/Domestic Partner name: Last, first, middle initial						Soci	al Security Number
Employer name		Birth date (mm/d	d/yy)	Age	Sex assigned a	ıt birth:	Relationship Code:‡
		/			M F Intersex		
Racial Identity (select all th	nat apply)						
American Indian or Alas	ska Native	Asian	Bla	ck or Af	rican American		
Native Hawaiian or Oth	er Pacific Islander	White	Un	known			
Other		Prefer not to answ	er				
Ethnic Identity							
Hispanic/Latino	Non-Hispanic/Latino)	Oth	er			
Unknown	Prefer not to answer						
Preferred Language							
English		Chi	nese				
Italian	Portugue	se	Other				
Prefer not to answer							
Cultural Identity (Select up	to 5)						
Cherokee	Asian Indian	African		amanian amorro	or Eng	lish	Cuban
Nanticoke Lenni-Lenape	Chinese	Haitian	Mid	cronesia	n Geri	man	Dominican (Dominican Republic)
Navajo	Filipino	Jamaican	Na	tive Haw	raiian Irish	1	Guatemalan
Powhatan Renape Nation	Korean	Nigerian	Pol	ynesian	Itali	an	Mexican
Ramapough Lenape Indian Nation	Vietnamese	West Indian	Sar	noan	Poli	sh	Puerto Rican
Other	Prefer not to answer						
Primary care office/ PCP name [†]			Primary care physician office ID# (HMO ID#)†				
Current patent of PCP?†			Prima	ry denta	l office ID# (M	anaged [Dental Care only)†
Yes No							

 $^{{}^{\}star}\text{If you need to apply for additional dependents, please complete another application and mail it along with your primary application.}$

 $[\]ddagger \mbox{Relationship}$ codes: (for dependents, value identifies relationship to the subscriber)

[†]A primary care physician (PCP) office/provider ID number is required for all HMO/DPOS medical plans. A primary dental office (PD0)/provider ID selection is not required with your application but must be selected prior to receiving treatment. Use our website www.ibx.com/providerfinder to find a PCP or PD0 provider. This plan requires the selection of a Primary Dental Office (PD0) from the Plan's dental HMO network. The Member's PD0 provides routine care and arranges or provides most other Dentally Necessary services. Except for emergency services, benefits are covered only when provided or properly referred by the Member's PD0. The manner of accessing benefits through the PD0 is made clear in the terms of the Group Contract and Certificate of Coverage. You can also called 1-800-ASK-BLUE (1-800-275-2583)(TTY:711) to request a PCP or PD0 directory (for HMO/DPOS Plans only).

SECTION C — Family Information (continued)*

Dependent†† name: Last, first, middle initial							Social	Security Number
Relationship (e.g., son, step	pdaughter)	Birth date (mm/d	d/yy)	Age	Sex assign M Interse	F	th: R	Relationship Code:‡
Racial Identity (select all the	hat apply)							
American Indian or Ala	ska Native	Asian	Blac	ck or Af	rican Amer	ican		
Native Hawaiian or Oth	er Pacific Islander	White	Unk	nown				
Other		Prefer not to answ	er					
Ethnic Identity								
Hispanic/Latino	Non-Hispanic/Latin	0	Othe	er				
Unknown	Prefer not to answe	r						
Preferred Language								
English	Spanish		Chir	nese				
Italian	Portugue	ese	Other					
Prefer not to answer								
Cultural Identity (Select up	to 5)							
Cherokee	Asian Indian	African		manian morro	or	English		Cuban
Nanticoke Lenni-Lenape	Chinese	Haitian	Mic	ronesia	n	German		Dominican (Dominican Republic)
Navajo	Filipino	Jamaican	Nat	ive Haw	<i>i</i> aiian	Irish		Guatemalan
Powhatan Renape Nation	Korean	Nigerian	Poly	nesian		Italian		Mexican
Ramapough Lenape Indian Nation	Vietnamese	West Indian	San	noan		Polish		Puerto Rican
Other	Prefer not to answe	r						
Primary care office/ PCP name [†]			Primary care physician office ID# (HMO ID#)†					
Current patent of PCP?† Yes No			Primar	y denta	l office ID#	(Manag	ed Den	ntal Care only)†

‡Relationship codes: (for dependents, value identifies relationship to the subscriber)

^{*}If you need to apply for additional dependents, please complete another application and mail it along with your primary application.

^{††}Children under the age of 26 who meet eligibility requirements. Coverage can be applicable past age 26 if they are not self-supportive because of a mental or physical disability.

[†]A primary care physician (PCP) office/provider ID number is required for all HMO/DPOS medical plans. A primary dental office (PDO)/provider ID selection is not required with your application but must be selected prior to receiving treatment. Use our website www.ibx.com/providerfinder to find a PCP or PDO provider. This plan requires the selection of a Primary Dental Office (PDO) from the Plan's dental HMO network. The Member's PDO provides routine care and arranges or provides most other Dentally Necessary services. Except for emergency services, benefits are covered only when provided or properly referred by the Member's PDO. The manner of accessing benefits through the PDO is made clear in the terms of the Group Contract and Certificate of Coverage. You can also called 1-800-ASK-BLUE (1-800-275-2583)(TTY:711) to request a PCP or PDO directory (for HMO/DPOS Plans only).

SECTION C — Family Information (continued)*

Dependent†† name: Last, first, middle initial							Social	Security Number
Relationship (e.g., son, step	pdaughter)	Birth date (mm/d	d/yy)	Age	Sex assign M Interse	F	th: R	Relationship Code:‡
Racial Identity (select all the	hat apply)							
American Indian or Ala	ska Native	Asian	Blac	ck or Af	rican Amer	ican		
Native Hawaiian or Oth	er Pacific Islander	White	Unk	nown				
Other		Prefer not to answ	er					
Ethnic Identity								
Hispanic/Latino	Non-Hispanic/Latin	0	Othe	er				
Unknown	Prefer not to answe	r						
Preferred Language								
English	Spanish		Chir	nese				
Italian	Portugue	ese	Other					
Prefer not to answer								
Cultural Identity (Select up	to 5)							
Cherokee	Asian Indian	African		manian morro	or	English		Cuban
Nanticoke Lenni-Lenape	Chinese	Haitian	Mic	ronesia	n	German		Dominican (Dominican Republic)
Navajo	Filipino	Jamaican	Nat	ive Haw	<i>i</i> aiian	Irish		Guatemalan
Powhatan Renape Nation	Korean	Nigerian	Poly	nesian		Italian		Mexican
Ramapough Lenape Indian Nation	Vietnamese	West Indian	San	noan		Polish		Puerto Rican
Other	Prefer not to answe	r						
Primary care office/ PCP name [†]			Primary care physician office ID# (HMO ID#)†					
Current patent of PCP?† Yes No			Primar	y denta	l office ID#	(Manag	ed Den	ntal Care only)†

^{††}Children under the age of 26 who meet eligibility requirements. Coverage can be applicable past age 26 if they are not self-supportive because of a mental or physical disability.

[‡]Relationship codes: (for dependents, value identifies relationship to the subscriber)

[†]A primary care physician (PCP) office/provider ID number is required for all HMO/DPOS medical plans. A primary dental office (PDO)/provider ID selection is not required with your application but must be selected prior to receiving treatment. Use our website www.ibx.com/providerfinder to find a PCP or PDO provider. This plan requires the selection of a Primary Dental Office (PDO) from the Plan's dental HMO network. The Member's PDO provides routine care and arranges or provides most other Dentally Necessary services. Except for emergency services, benefits are covered only when provided or properly referred by the Member's PDO. The manner of accessing benefits through the PDO is made clear in the terms of the Group Contract and Certificate of Coverage. You can also called 1-800-ASK-BLUE (1-800-275-2583)(TTY:711) to request a PCP or PDO directory (for HMO/DPOS Plans only).

SECTION C — Family Information (continued)*

Dependent ^{††} name: Last, first, middle initial						Soci	al Security Number
Relationship (e.g., son, step	pdaughter)	Birth date (mm/c	dd/yy)	Age	Sex assigne M Intersex	F	Relationship Code:‡
Racial Identity (select all t	hat apply)						
American Indian or Ala	ska Native	Asian	Bla	ck or Af	rican Ameri	can	
Native Hawaiian or Oth	er Pacific Islander	White	Unl	cnown			
Other		Prefer not to answ	ver				
Ethnic Identity							
Hispanic/Latino	Non-Hispanic/Latin	0	Oth	er			
Unknown	Prefer not to answer						
Preferred Language							
English	Spanish		Chi	nese			
Italian	Portugue	ese	Other				
Prefer not to answer							
Cultural Identity (Select up	to 5)						
Cherokee	Asian Indian	African		ımanian ımorro	or E	English	Cuban
Nanticoke Lenni-Lenape	Chinese	Haitian	Mic	ronesia	n (German	Dominican (Dominican Republic)
Navajo	Filipino	Jamaican	Nat	ive Haw	aiian I	rish	Guatemalan
Powhatan Renape Nation	Korean	Nigerian	Pol	ynesian	Ι	talian	Mexican
Ramapough Lenape Indian Nation	Vietnamese	West Indian	Sar	noan	F	Polish	Puerto Rican
Other	Prefer not to answer						
Primary care office/ PCP n	ame [†]		Primary care physician office ID# (HMO ID#)†				
Current patent of PCP?† Yes No			Prima	ry denta	office ID#	(Managed D	Pental Care only)†

‡Relationship codes: (for dependents, value identifies relationship to the subscriber)

^{††}Children under the age of 26 who meet eligibility requirements. Coverage can be applicable past age 26 if they are not self-supportive because of a mental or physical disability.

[†]A primary care physician (PCP) office/provider ID number is required for all HMO/DPOS medical plans. A primary dental office (PDO)/provider ID selection is not required with your application but must be selected prior to receiving treatment. Use our website www.ibx.com/providerfinder to find a PCP or PDO provider. This plan requires the selection of a Primary Dental Office (PDO) from the Plan's dental HMO network. The Member's PDO provides routine care and arranges or provides most other Dentally Necessary services. Except for emergency services, benefits are covered only when provided or properly referred by the Member's PDO. The manner of accessing benefits through the PDO is made clear in the terms of the Group Contract and Certificate of Coverage. You can also called 1-800-ASK-BLUE (1-800-275-2583)(TTY:711) to request a PCP or PDO directory (for HMO/DPOS Plans only).

Residence address			Mailing addre	Mailing address (if different from residence address)				
Street (P.O. Box not acceptable)			Street					
City	State	ZIP code	City		State	ZIP code		
County			County					
SECTION E — Contact In	nformation**	:						
Home phone number	Busi	iness phone nui	nher	Best time to call:				

Home phone number	Business phone number	Best time to call:		
()	()	Morning Afternoon		
Mobile phone number	Email address	Best location to call:		
()		Home Business Mobile		

SECTION F — Household Information

Do all applicants reside	in the same household?	Yes	No
If no, provide reason:			
Applicant's name:			Applicant's address:
Applicant's name:			Applicant's address:

SECTION G — Other Insurance

A. Are you or any applicants currently insured with Independence Blue Cross or an affiliate of Independence Blue Cross, or another Blue Cross and Blue Sheild plan?	Yes	No
B. Do you have any health insurance in effect?	Yes	No
C. Are you replacing the health insurance plan listed in A or B above?	Yes	No
If "Yes," termination date: (mm/dd/yy)/		

Important: Confirm group coverage prior to cancelling any existing coverage.

If you answered "Yes" to question A or B, provide the following information for each applicant.

Name	Health care carrier	Policy number	Term/ Renewal date

Form # 17000 Rev. 1.24 21439

^{**} By providing my phone number and/or email address, I authorize Independence Blue Cross, its subsidiaries and affiliates (collectively "Independence"), and my employer to contact me via email, automated text and/or phone call. I understand that my consent is not a condition of any benefit or purchase. Message and data rates may apply.

SECTION H — Additional Information

Have you, your spouse / domestic partner, or an times per week within the past six months, othe	y dependents used a tobacco product on average four r than for religious or ceremonial use?	or more	Yes No
If "Yes,": Yes, but I am participating in a sm Yes, and I am not participating in a			
The above questions are applicable to members	and their dependents age 21 and older.		
Name of neverne	Type and amount:	Date last smoked or used tobacco:	(mm/dd/w)
Name of person:	Type and amount:	or used tobacco.	(mm/dd/yy)
		/	/
Name of person:	Type and amount:	Date last smoked or used tobacco:	(mm/dd/yy)
		/	<u>/</u>
Name of person:	Type and amount:	Date last smoked or used tobacco:	(mm/dd/yy)
		/	<u>/</u>
Name of person:	Type and amount:	Date last smoked or used tobacco:	(mm/dd/yy)
			/
Name of person:	Type and amount:	Date last smoked or used tobacco:	(mm/dd/yy)
		,	/

SECTION I — Declarations and Conditions of Enrollment

Please read carefully before signing below.

Your application cannot be processed without your signature.

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

For PP0 members:

By signing this application, I elect coverage under the plan specified on this form and for the persons listed here and agree to abide by the conditions of the agreement and to pay required premiums for the selected plan. I authorize my licensed physician, medical or medically-related facility, insurance company, or other organization or institute that has any records concerning my health or the health of any covered family member to forward such information to Independence Blue Cross and its affiliate, QCC Insurance Company, Highmark Blue Shield, and ancillary service providers who are responsible for administrating certain covered services. This application is subject to acceptance and to the waiting periods, exclusions, and all other provisions contained in the agreement between my employer, association, or welfare board and Independence Blue Cross and Highmark Blue Shield.

For HMO and DPOS members:

I understand that the provision of services to me and my dependents as members of Keystone Health Plan East ("Keystone") is governed by the applicable master group contract, which provides that:

- 1. Except for emergencies and select DPOS services, all medical or dental care must be initiated at the primary care office or primary dental office we have selected; and,
- 2. I and my dependents authorize any person or organization provider services to furnish Keystone, its affiliates, and ancillary service providers who are responsible for administrating certain covered services with medical or dental records or other information concerning such services for purposes including, but not limited to, Keystone quality and utilization review.

I further understand that I can change health plans only at the time my employer and Keystone specify.

Keystone DPOS program self-referred benefits may be underwritten by QCC Insurance company. Referred benefits underwritten or administered by Keystone Health Plan East.

1ERE		
SIGNE	X Applicant/Parent or legal guardian signature	/ / Date (mm/dd/yy)
_	Approarry rarette or regar guaranan orginature	Date (IIII) adyjjy

Group Administrator: Mail application to:

Independence Blue Cross P.O. Box 8240 Philadelphia, PA 19101

Note: Please make sure your Group Administrator has completed the gray-shaded section on page 3 of this application.



Language Assistance Services

Spanish: ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).

Chinese: 注意: 如果您讲中文,您可以得到免费的语言协助服务。致电 1-800-275-2583。

Korean: 안내사항: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-275-2583 번으로 전화하십시오.

Portuguese: ATENÇÃO: se você fala português, encontram-se disponíveis serviços gratuitos de assistência ao idioma. Ligue para 1-800-275-2583.

Gujarati: સ્યના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-800-275-2583 કોલ કરો.

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Hãy gọi 1-800-275-2583.

Russian: ВНИМАНИЕ: Если вы говорите по-русски, то можете бесплатно воспользоваться услугами перевода. Тел.: 1-800-275-2583.

Polish UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-275-2583.

Italian: ATTENZIONE: Se lei parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-275-2583.

Arabic:

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 2583-275-800-1.

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-275-2583.

Telugu: శ్రద్ధ పెట్ట డి: ఒకవేళ మీరు తెలుగు భాష మాట్లా డుతున్న్ల టయితే, మీ కొరకు తెలుగు భాషాసహాయక సీవలు ఉచితంగాలభినిత యి. 1-800-275-2583 (TTY: 711) కు కాల చేయండి. **Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo na tulong sa wika nang walang bayad. Tumawag sa 1-800-275-2583.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-800-275-2583.

Pennsylvania Dutch: BASS UFF: Wann du Pennsylvania Deitsch schwetzscht, kannscht du Hilf griege in dei eegni Schprooch unni as es dich ennich eppes koschte zellt. Ruf die Nummer 1-800-275-2583.

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-275-2583।

German: ACHTUNG: Wenn Sie Deutsch sprechen, können Sie kostenlos sprachliche Unterstützung anfordern. Wählen Sie 1-800-275-2583.

Japanese: 備考: 母国語が日本語の方は、言語アシスタンスサービス (無料) をご利用いただけます。 1-800-275-2583へお電話ください。

Persian (Farsi):

توجه: اگر فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما فراهم می باشد. با شماره 2583-275-800-1 تماس بگیرید.

Navajo: Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh. Hódíílnih koji' 1-800-275-2583.

Urdu:

توجہ درکارہے: اگر آپ اردو زبان بولتے ہیں، تو آپ کے لئے مفت میں زبان معاون خدمات دستیاب ہیں۔ کال کریں 1-800-275-2583

Mon-Khmer, Cambodian: សូមមេត្តាចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ឬភាសាខ្មែរ នោះ ជំនួយផ្នែកភាសានឹងមានផ្ដល់ជូនដល់លោកអ្នកដោយឥត គិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-800-275-2583។

Taglines as of 12/31/2022

Discrimination is Against the Law

This Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

This Plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact our Civil Rights Coordinator. If you believe that This Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in the following ways: In person or by mail: ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA 19103, By phone: 1-888-377-3933 (TTY: 711) By fax: 215-761-0245, By email: civilrightscoordinator@1901market.com. If you need help filling a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services. 200 Independence Avenue SW.. Room

or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at

http://www.hhs.gov/ocr/office/file/index.html.